

FIG. 1

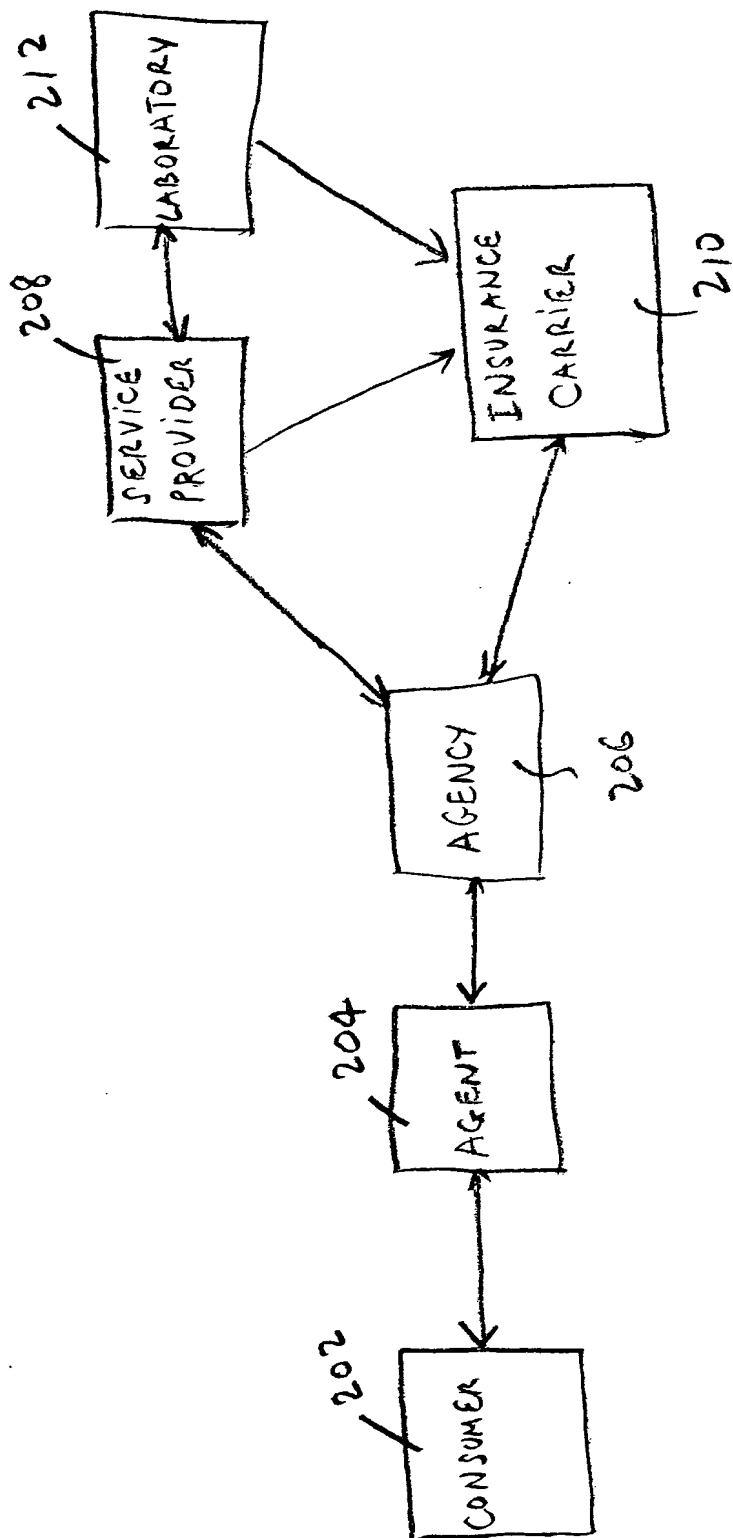


FIG. 2

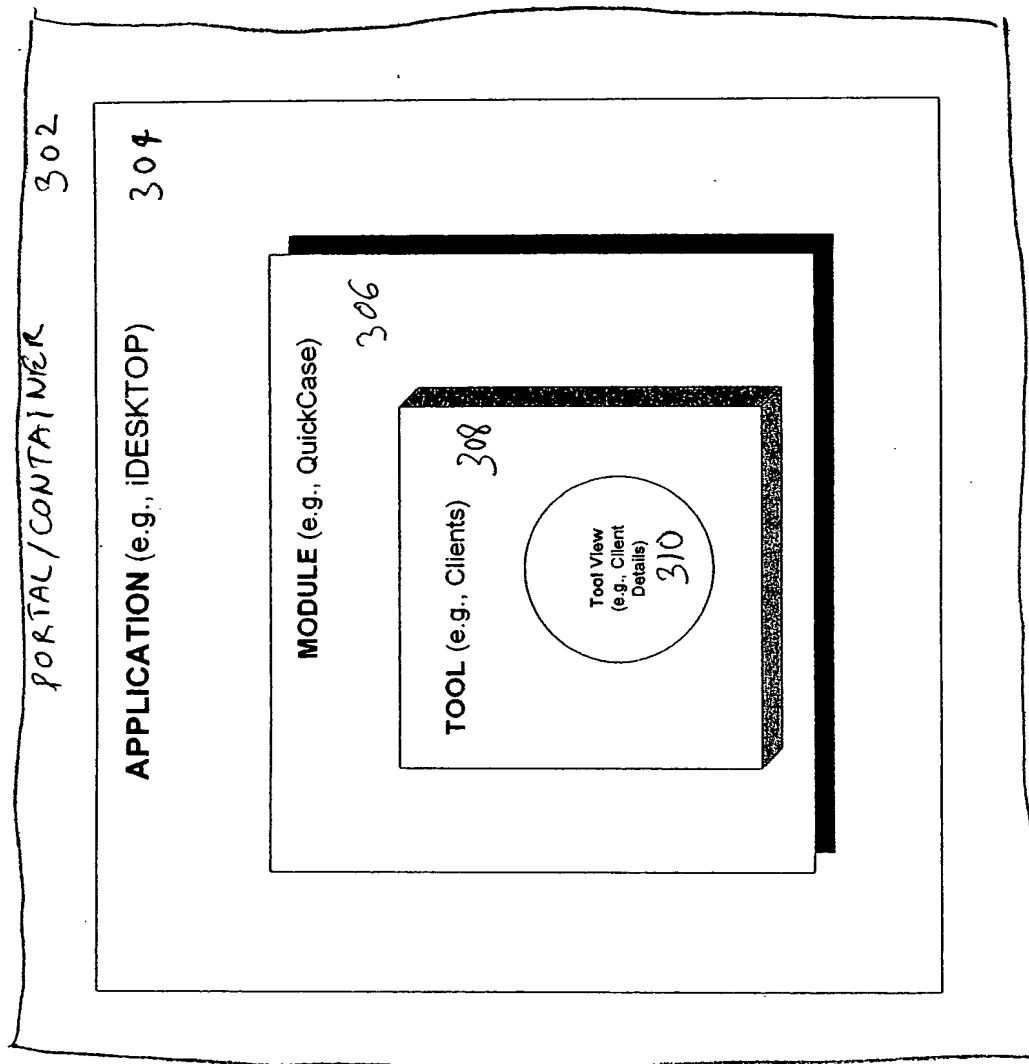


FIG. 3

Fig. 4



402

404

406 408 410 412

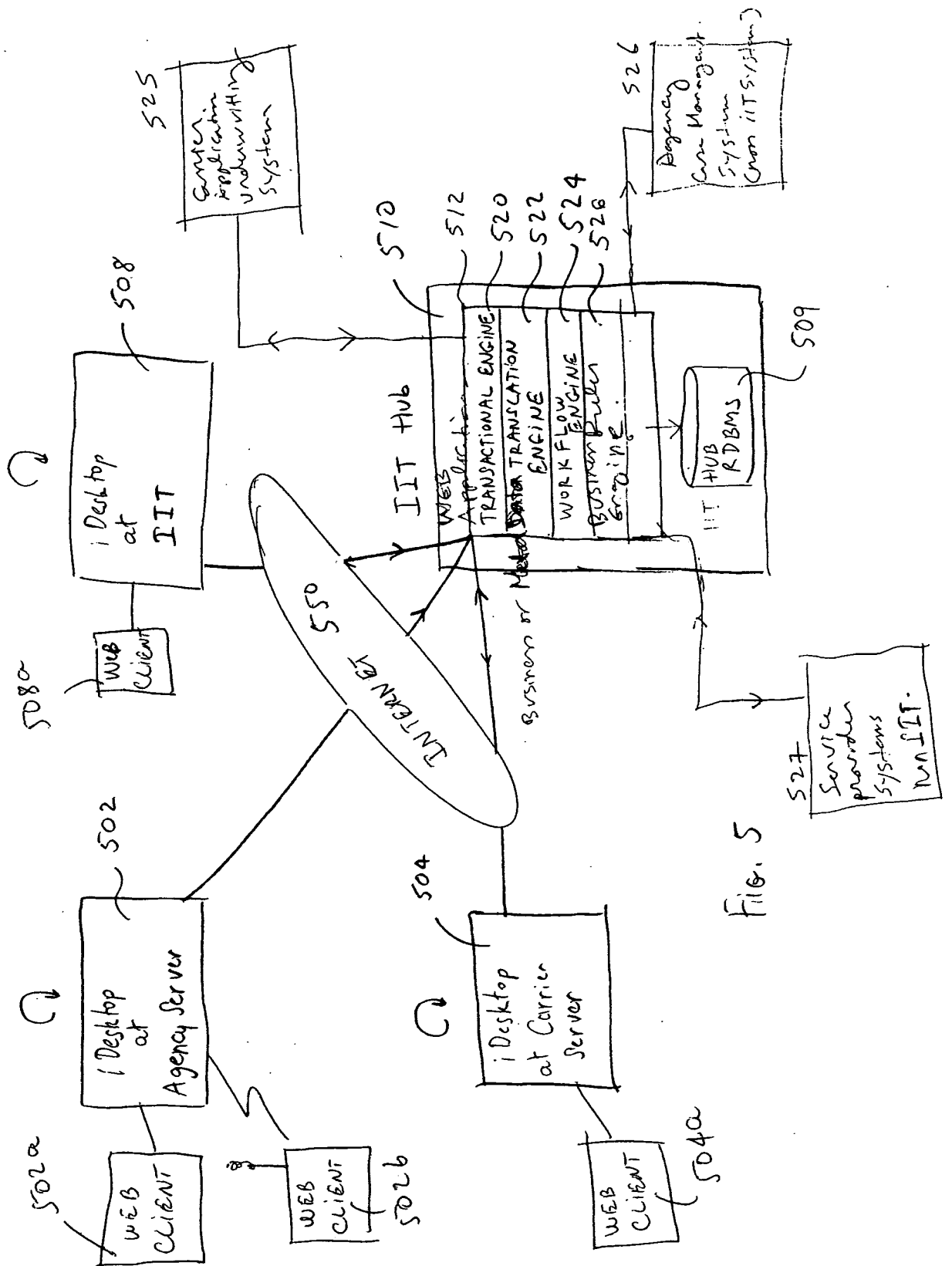


Fig. 5

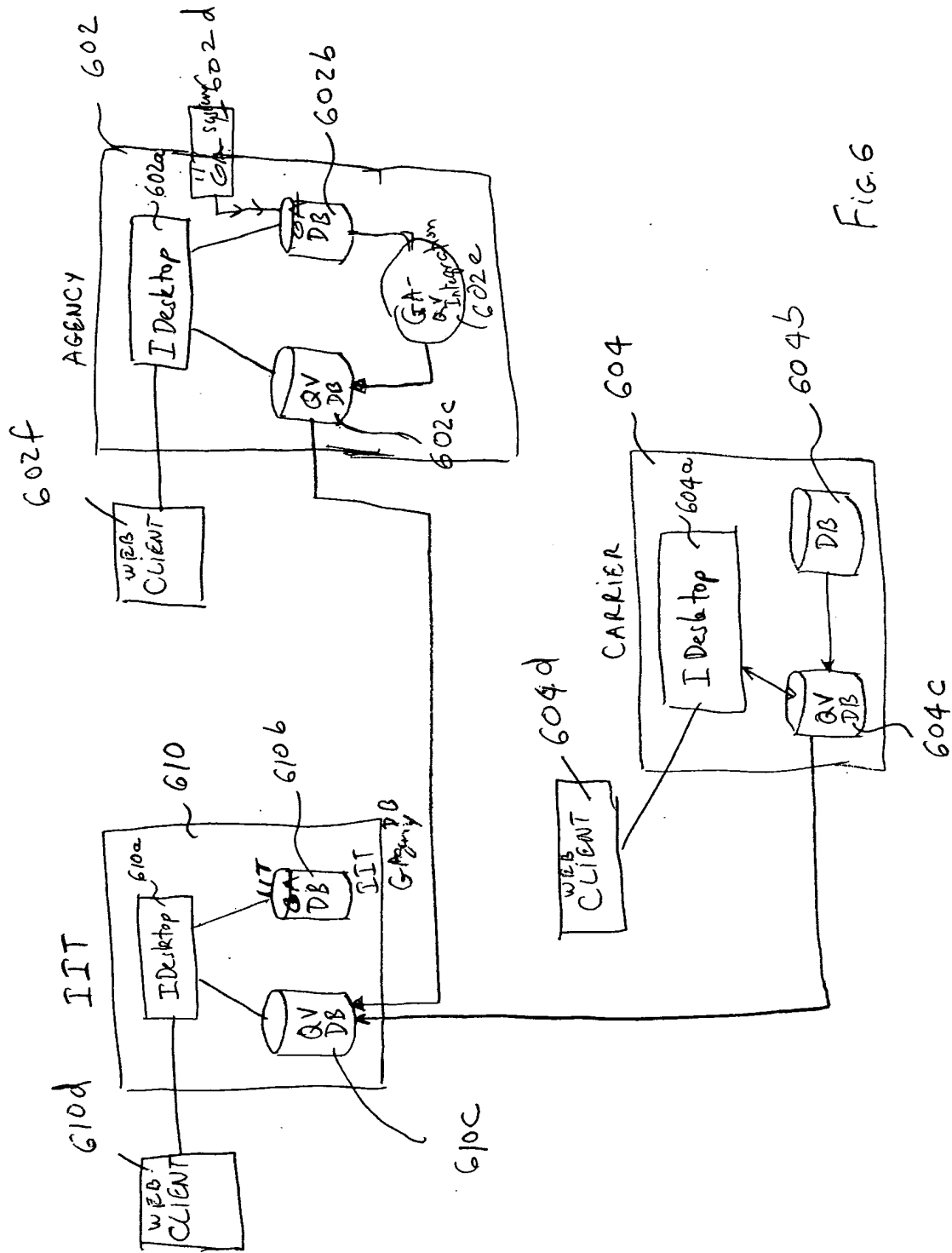


FIG. 6

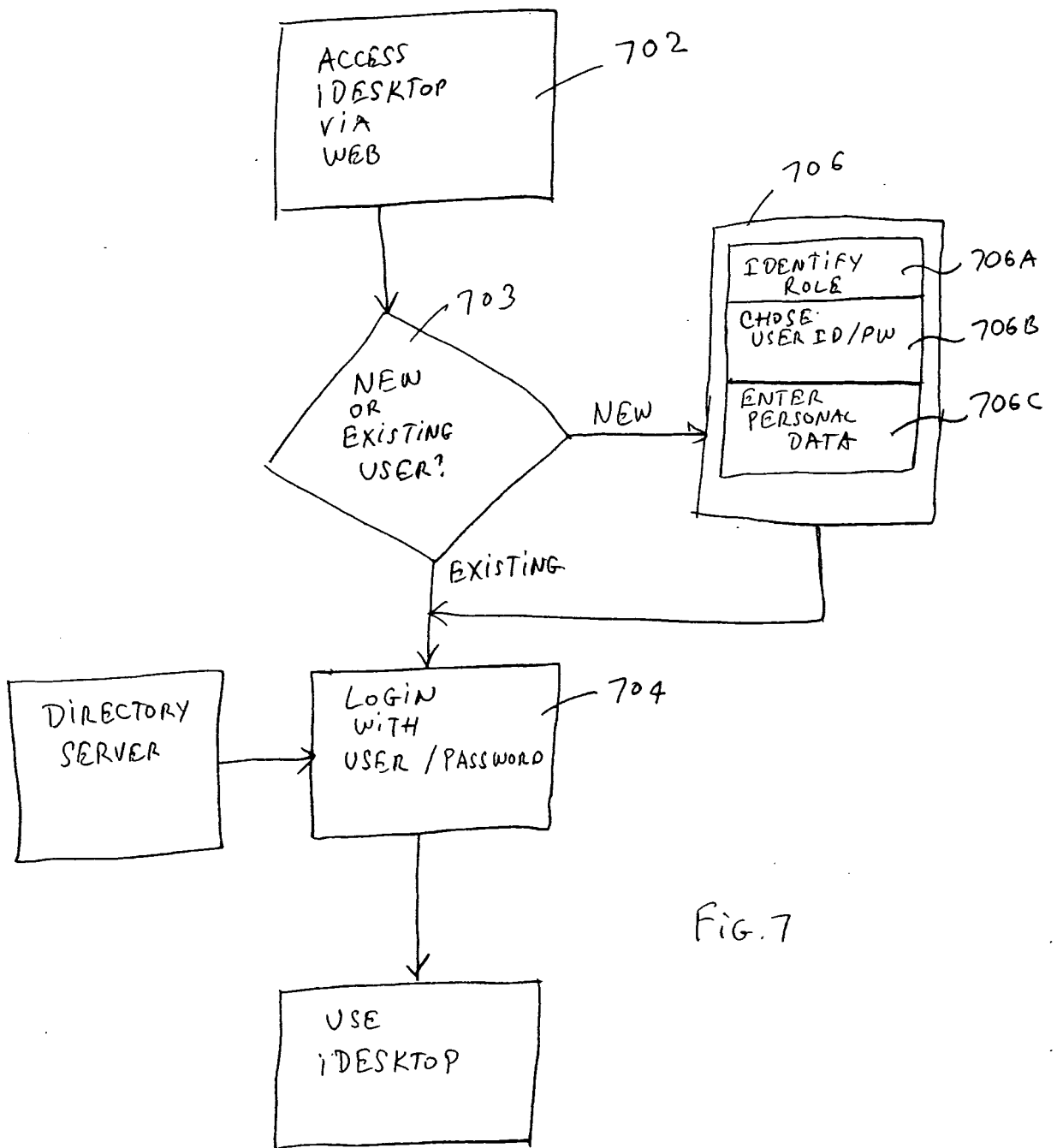


FIG. 7

Fig. 8

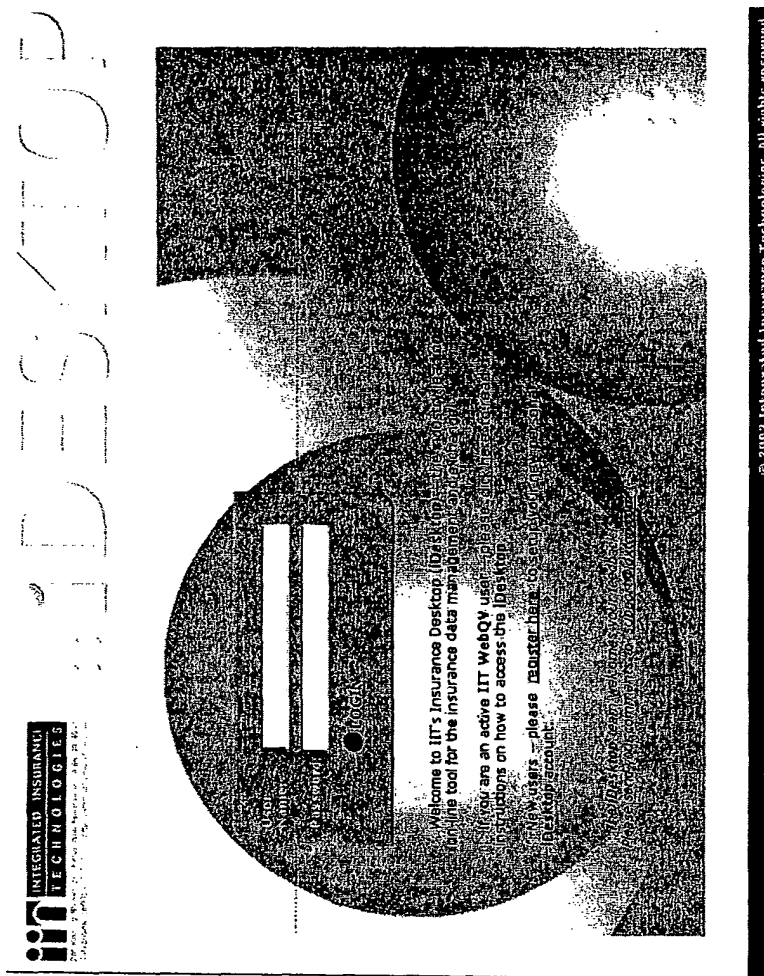
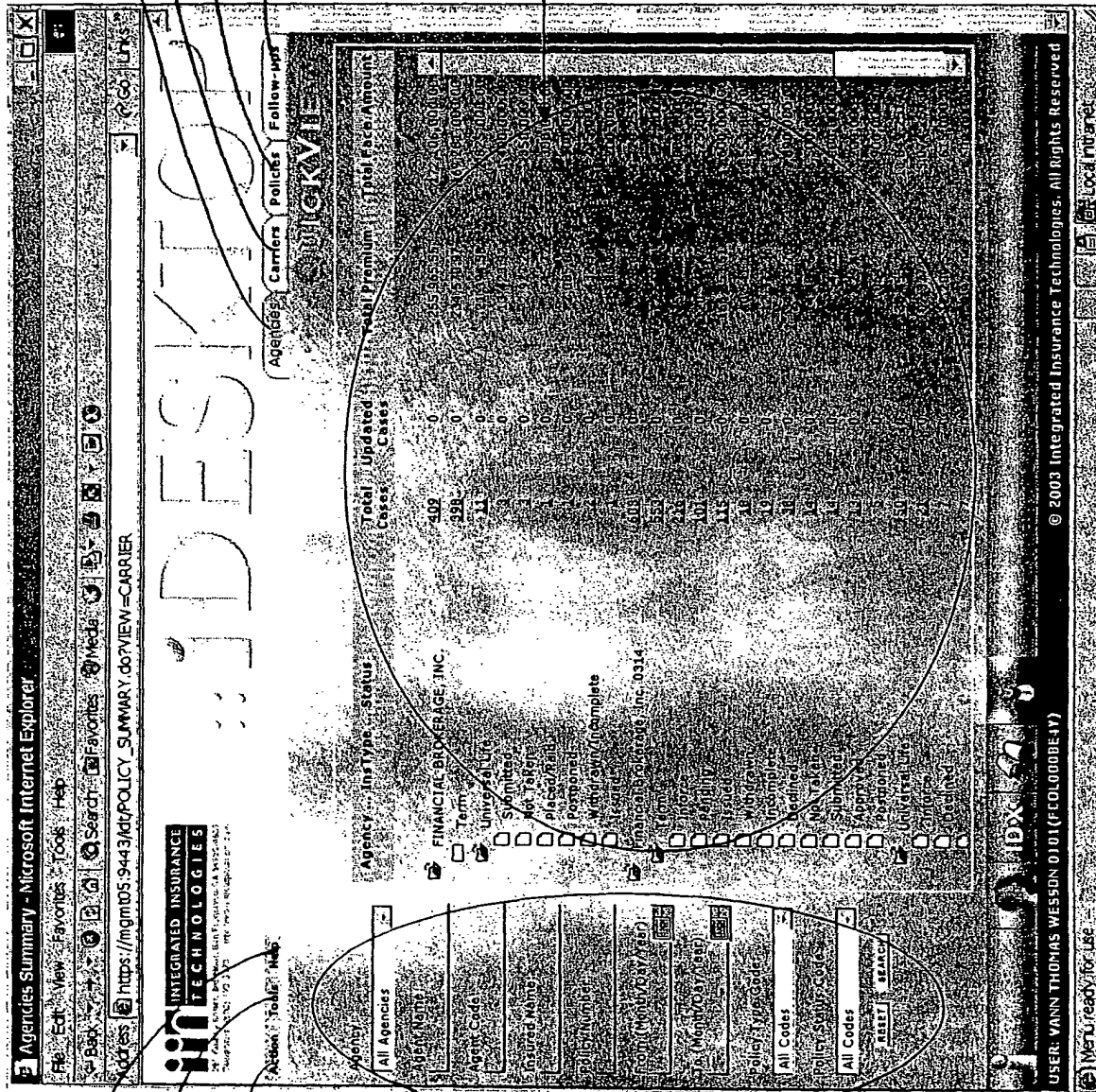




Fig.9



1008

1006

1004

1002

1010

1012

1014

1016

1018

FIG. 10

Policy Details -- FCOL004IER5B - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <https://mgmt05:9443/kdt/POLICIES.do>

in INTEGRATED INSURANCE TECHNOLOGIES
 241 Morris Street, 1st Floor, San Francisco, CA 94102
 (415) 774-1172 Fax: (415) 774-1173

31 DESKTOP

Agencies Carriers Policies Follow-ups

31 DESKTOP

Follow-up type: Select a Type: Subject: Contact Customer to ask for Health Record Notes: Call tomorrow

Due Date: Date of Birth: 08/21/2003

Case Application Insured(s) Agent(s) Requirement(s) Coverage Schedule Option(s) Premium New Follow-up

08/21/2003

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Today is Thu, 21 Aug 2003

USER: VANN THOMAS WESSON 0101 (FCOL000BE4Y)

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Fig. 15

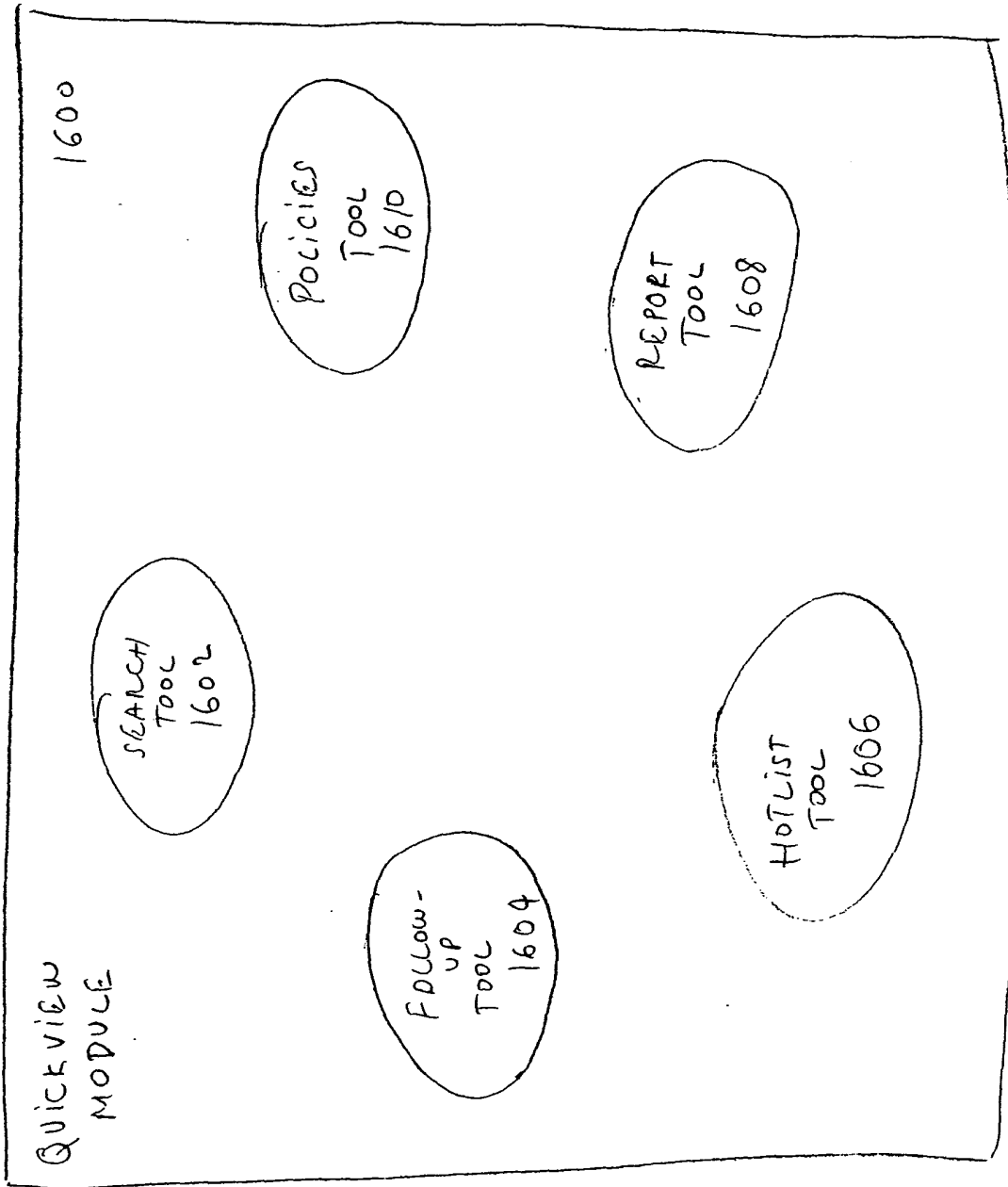


FIG. 16A

QUICKCASE
MODULE

1650

SEARCH
TOOL
1652

REPORT
TOOL
1654

CLIENT
TOOL
1660

FOLLOW-
UP TOOL
1656

CASE
TOOL
1662

HOTLIST
TOOL
1658

SERVICE
ORDER TOOL
1664

Fig. 16B

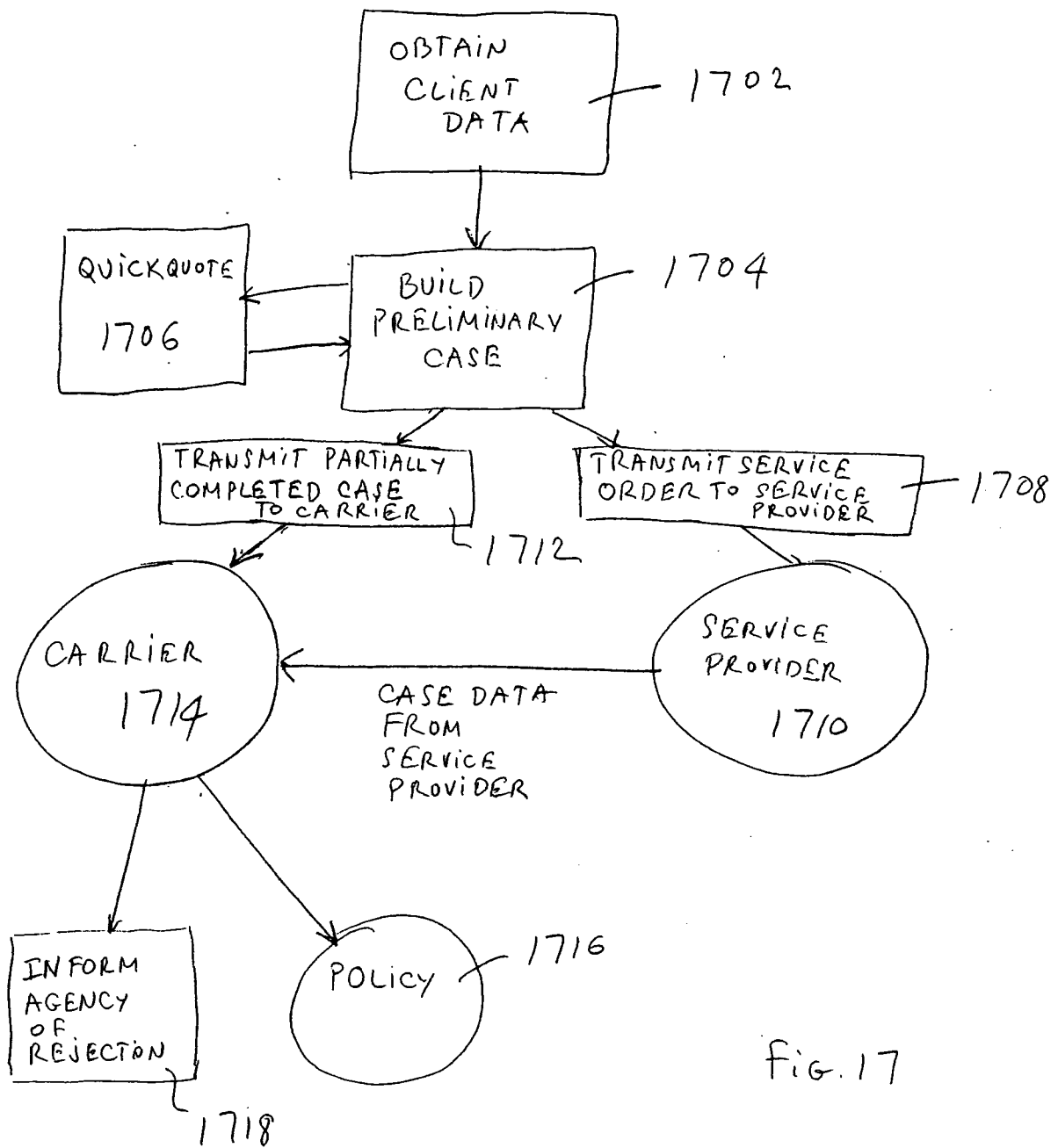


Fig. 17



Fig. 18



Fig. 19

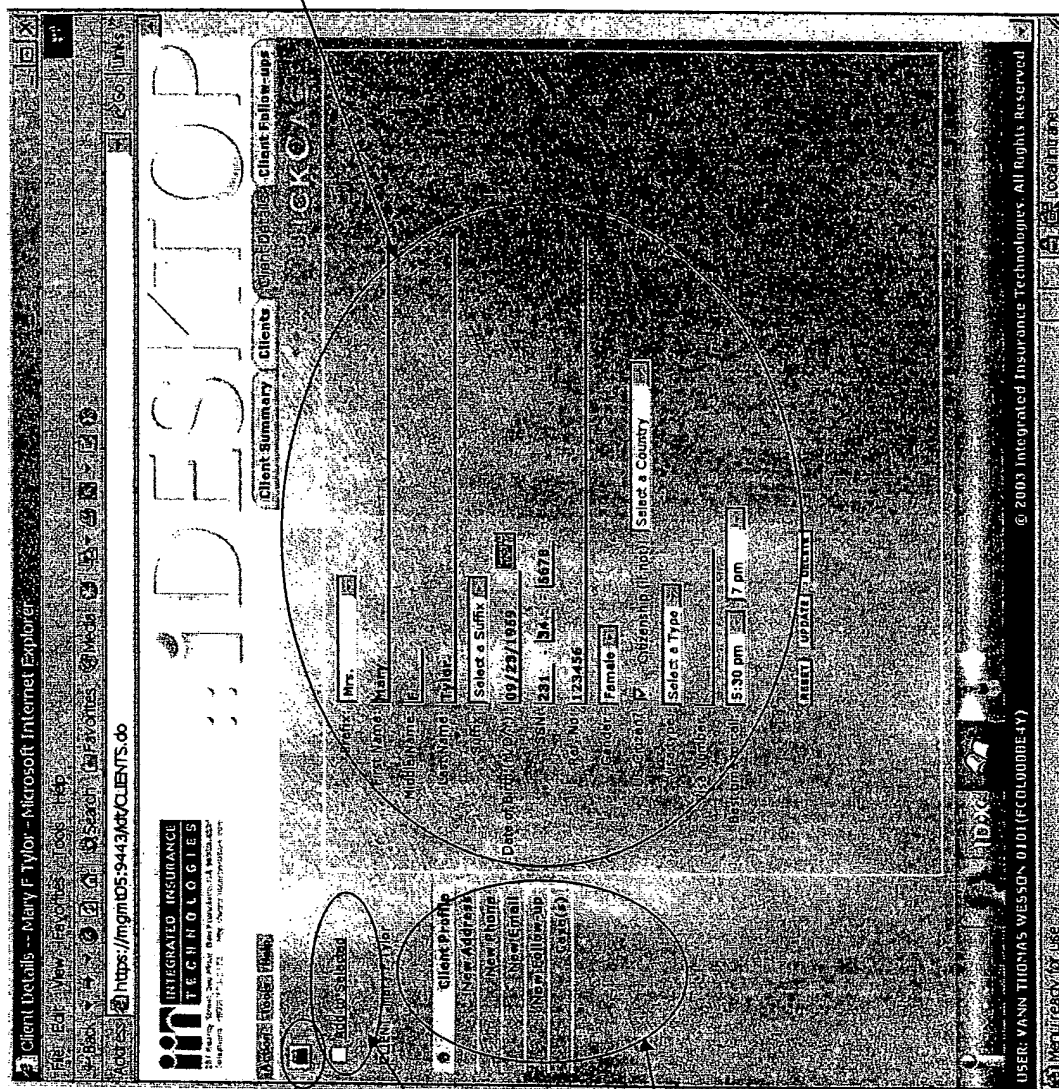


Fig. 20

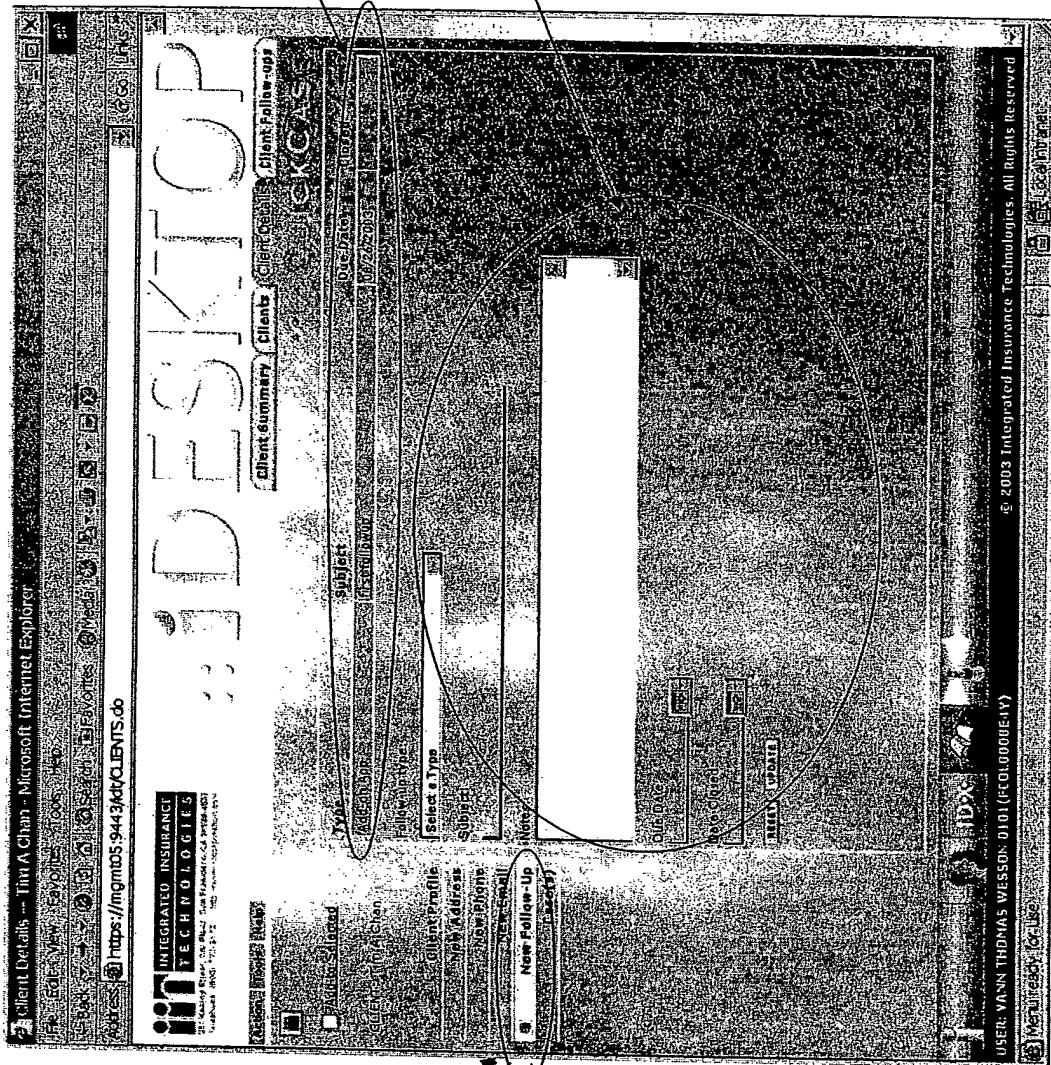


Fig. 21

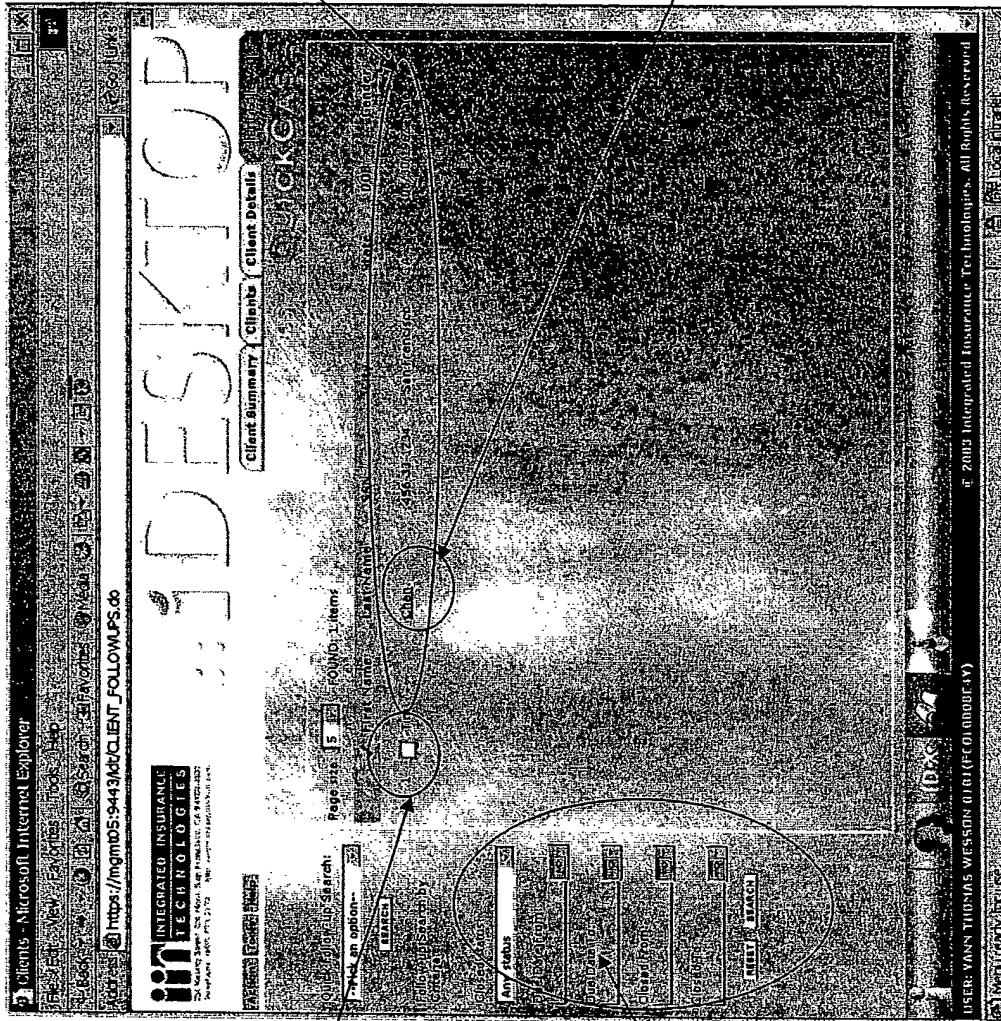


Fig. 22

2202

2204

2206

2208

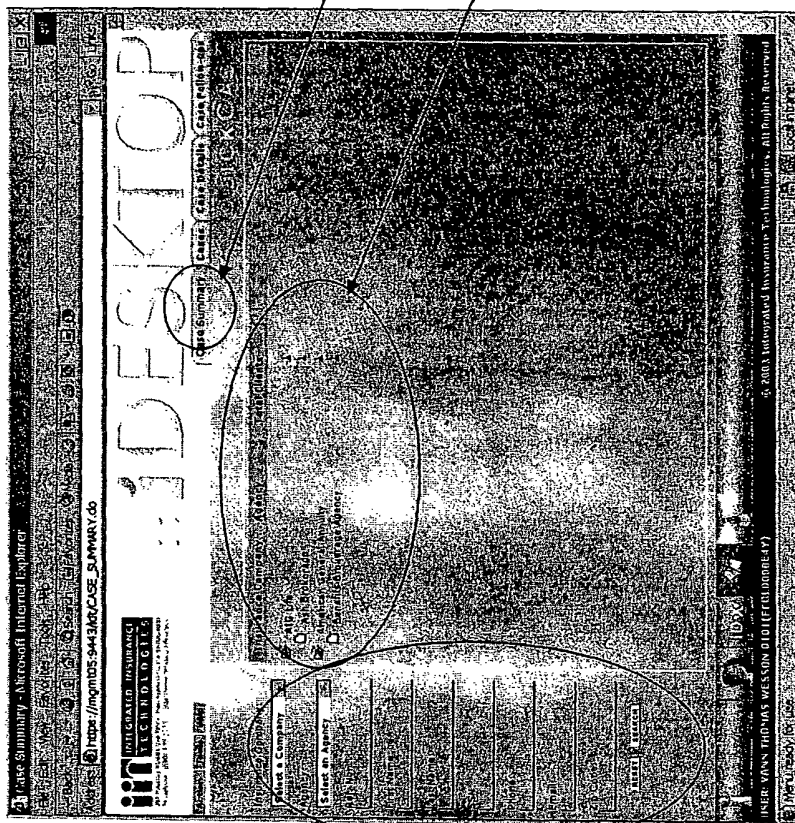
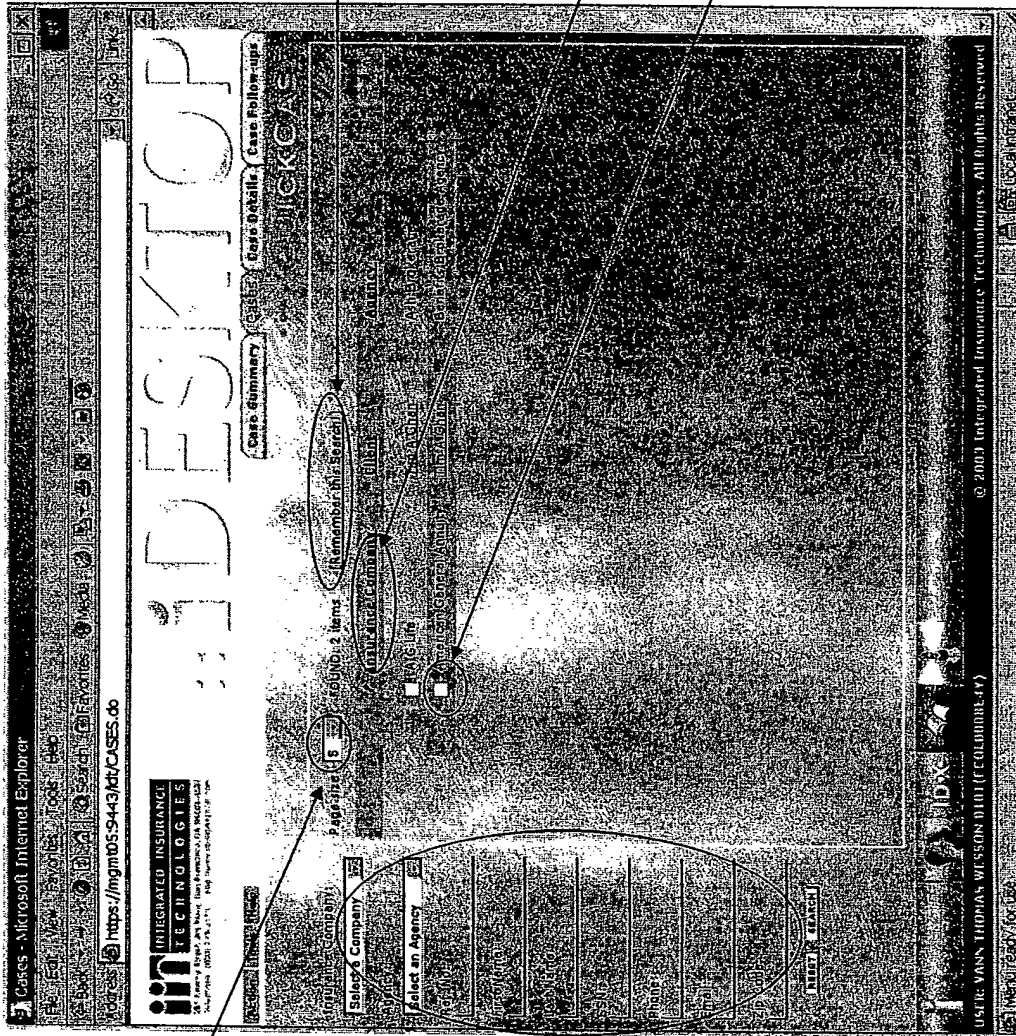
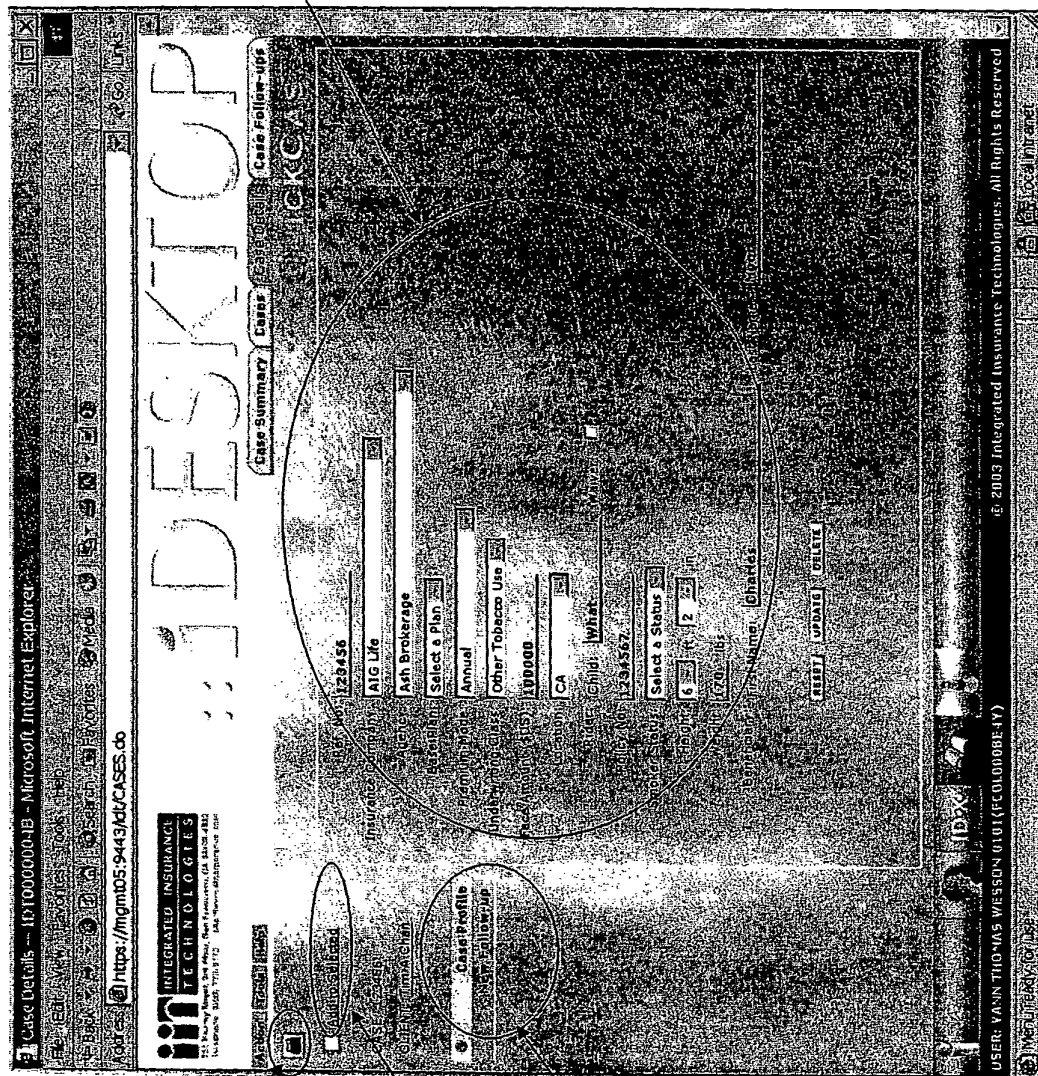
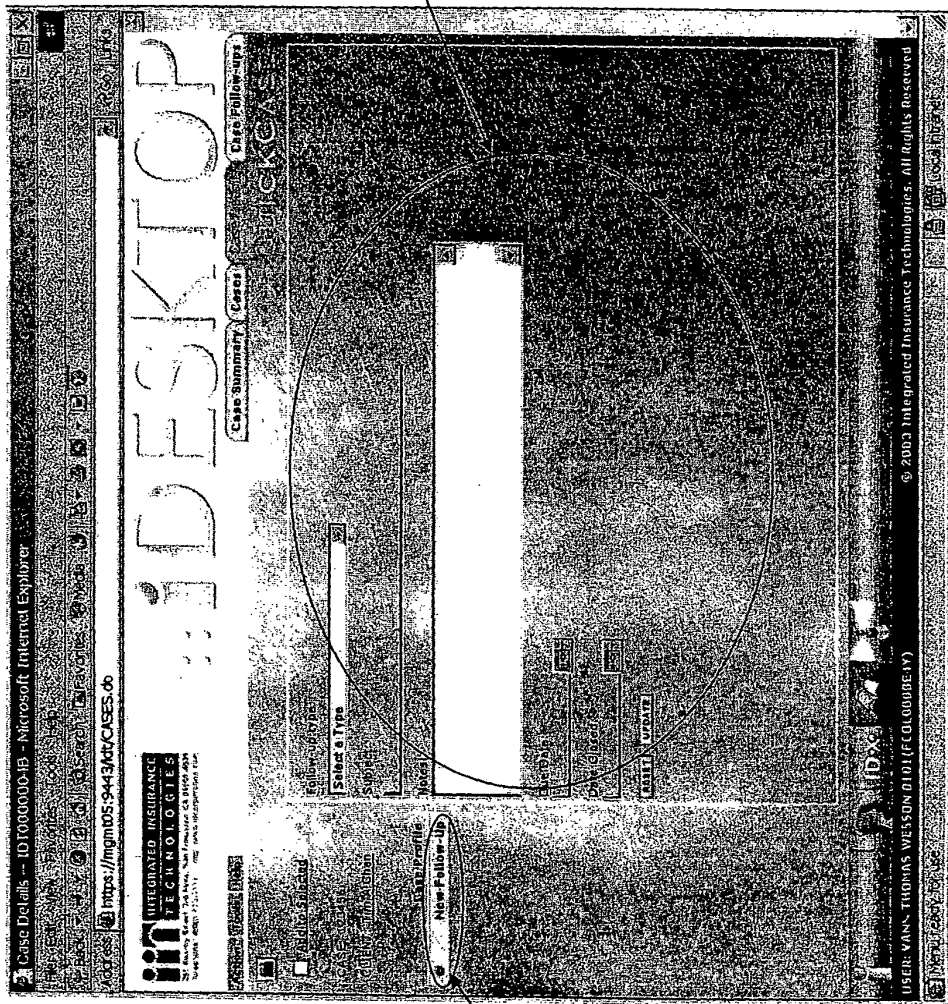


Fig. 23







2602

Fig. 26

2604

